2154/

Ser. No. 09/727,567 filed November 30, 2000, Karen Ann Bradley, et al.

Examiner: Kenny S. Lin, GAU 2154

Docket No. 50325-0504

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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:) Group Art Unit: 2154		
Karen Ann Bradley, et al.) Examiner: Kenny S. Lir		
Application No. 09/727,567) Confirmation No.: 6744		
Filed: November 30, 2000)		

For: TIME-BASED MONITORING OF SERVICE LEVEL AGREEMENTS

Commissioner for Patents P. O. Box 1450 Alexandria, VA 22313-1450

REPLY TO OFFICE ACTION WITH AMENDMENT

Sir:

These amendments and remarks are filed in reply to the Office Action mailed November 30, 2004, for which the time for reply has been extended to March 30, 2005 with the payment of extension fees herewith. Applicants respectfully request reconsideration of the application in light of the amendments and remarks herein, which are presented to place the application in condition for allowance.

Amendment to the Claims are reflected in the Listing of Claims that begins on page 2 of this paper.

Remarks/Arguments begin on page 10 of this paper.

04/04/2005 CNGUYEN 00000055 09727567

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120.00 OP

PTO/SB/17 (12/04)

Approved for use through 09/30/2005. OMB 0651-0032

Patent and Trademark Office: U.S. DEPARTMENT OF COMMERCE

Under the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number.

PE FEE TRANSMITTAL		Co			Complete if Known	Complete if Known	
for FY 2005		Application Number			09/727,567		
Patent fees are subject to annual revision.		Filing D	Filing Date		November 30, 2000		
Small Entity patements must be supported by a small entity stater	nent,	First Named Inventor		nventor	Karen Ann Bradley		
otherwise large entity fees must be paid. See Forms PTO/SB/09-1 See 37 C.F.R. §§ 1.27 AND 1.28		Examiner Name		me	Kenny S. Lin		
TA TRADE		Group/Art Unit		it	2154	2154	
TOTAL AMOUNT OF PAYMENT (\$) 120.00		Attorney Docket No.		ket No.	50325-0504		
METHOD OF PAYMENT (check one) FEE CALCULATION (continued)							
Throughout the pendency of this application places charge 2 ADD				L FEES	<u> </u>		
any additional fees, including any required extension of time fees, and credit all overpayments to deposit account 50- 1302. A duplicate of this sheet is enclosed.	Larg Fee Code	e Entity Fee (\$)	Small Fee Code	Entity Fee (\$)	Fee Description	Fee Paid	
Deposit Account 50-1302	105	1 130	2051	65	Surcharge – late filing fee or oath		
Number	105	2 50	2052	25	Surcharge – late provisional filing fee or cover sheet.		
Deposit Account Name Hickman Palermo Truong & Becker, LLP	125	1 120	2251	60	Extension for reply within first month	120.00	
Naire	125	2 450	2252	225	Extension for reply within second month		
2. X Payment Enclosed:	125	3 1,020	2253	510	Extension for reply within third month		
Check Money Other	1254	4 1,590	2254	795	Extension for reply within fourth month		
3. Applicant(s) is entitled to small entity status.	125	5 2,160	2255	1,080	Extension for reply within fifth month		
See 37 CFR 1.27.							
FEE CALCULATION	140	1 500	2401	250	Notice of Appeal		
1. BASIC FILING FEE	140	2 500	2402	250	Filing a brief in support of an appeal		
Large Entity Small Entity	145	2 500	2452	250	Petition to revive - unavoidable		
Fee Fee Fee Fee Description Fee Code (\$) Code (\$) Paid	145	3 1,500	2453	750	Petition to revive – unintentional		
1011 300 2011 150 Utility filing fee	150	1 1,400	2501	700	Utility issue fee (or reissue)		
1111 500 2111 250 Utility Search fee	150		2502	400	Design issue fee		
1311 200 2311 100 Utility Examination fee 1081 250 2081 125 Utility Application Size	1504 146		2504 1462	300 400	Publication Fee Petitions Director not specifically		
Fee 1005 200 2005 100 Provisional Application Fee	146	3 200	1463	200	provided for Group I Petitions Director not specifically		
1085 250 20835 125 Provisional	1464	4 130	1464	130	provided for Group II Petitions Director not specifically		
Application Size Fee SUBTOTAL (1) (\$) 0.00	4004	. 400	4000	400	provided for Group III	-	
2. EXTRA CLAIM FEES	1800 802		1806 8021	40	Submission of information Disclosure Stmt Recording each patent assignment per		
Highest Extra Fee from	1809		2809	395	property (times number of properties) Filing a submission after final rejection		
Paid Claims Claims Below Fee Paid Total Claims 19 -20= 0 x 50.00 = 0.00	1810		2810	395	(37 ČFR § 1.129(a)) For each additional invention to be		
Independent Claims 4 -4= 0 X 200.00 = 0.00	10.0	5 750	2010	393	examined (37 CFR § 1.129(b))	1	
	1	r fee (spec	• •				
Multiple Dependent = = = ** **or number previously paid, if greater; For Reissues, see below	Othe	r fee (spec	cify) _	_			
Large Entity Small Entity Fee Fee Fee Fee Fee Code (\$) Code (\$)							
1202 50 2202 25 Claims in excess of 20							
1201 200 2201 100 Independent claims in excess of							
1203 360 2203 180 Multiple dependent claim, if not paid							
1204 200 2204 100 **Reissue independent claims over original patent	1						
1205 50 2205 25 **Reissue claims in excess of 20 and over original patent							
SUBTOTAL (2) (\$) 0.00	*Red	luced by B	asic Fil	ing Fee F	Paid SUBTOTAL (3) (\$) 12	0.00	
SUBMITTED BY							
Name (Print/Type) Lesley Coulson Boveri Registration No. (Attorney/Agent) 46,642 Telephone (408) 414-1080							
Signature John Warch 30, 2005							
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